

# Claim to be paid into an overseas bank account

Application for payment of old or damaged currency

- This form must be completed by people returning old or damaged currency they want paid into an overseas bank account.
- Currency can only be returned to the Reserve Bank in Wellington in-person or, by post or courier.
- The Reserve Bank only pays face value and doesn't offer advice on the value of currency as collectible items. Contact a numismatic dealer if you think the currency may be worth more than face value.
- The Reserve Bank does not accept foreign currency.
- The Reserve Bank will count your claim and payment will be based on this count.
- In the event that the count significantly differs from your claim amount below, we will contact you using the contact details you have provided on this form.
- A claim may take up to 20 working days to process.
- The Reserve Bank will pay out claims to a valid bank account only.
- Your Correspondent bank and our trading bank will deduct overseas transaction fees from your claim payment. If your claim value is less than the sum of these transaction fees, you will not receive a payment for your claim.
- You may wish to donate your claim to charity, particularly if your claim is for a small amount (less than NZD25).
  - Please indicate which charity you would like to support:*
    - I choose to donate my claim to the New Zealand Red Cross (international work) - [www.redcross.org.nz](http://www.redcross.org.nz)
    - I choose to donate my claim to UNICEF New Zealand (international work) - [www.unicef.org.nz](http://www.unicef.org.nz)

## Customer details

Name

Email

Address 1

Address 2

Town/City

Country

Post Code

Phone  
number

Country code Area code Phone

**Photo ID and proof of address enclosed**

## Claim details

We can only pay in New Zealand currency (NZD) or in the following foreign currencies: USD, CAD, GBP, AUD, EUR at our trading bank's rate of the day.

Please confirm your choice:

**I want to be paid in NZD**

**I want to be paid in foreign currency**

State which one foreign currency (USD, CAD, GBP, AUD, EUR)

Please refer to your beneficiary bank to confirm additional international transaction information required to ensure payment is received.

Total Amount NZD  
Claimed (*if known*):

**If your claim is over NZD1000.00** you must enclose a copy of a valid photo ID such as a passport, driver's licence, or national identity card, and proof of your address. We may also contact you for additional information.

(!) Note that your bank and/or overseas correspondent banks may also levy a fee before paying the net proceeds to your account.

## Reserve Bank use only (Money and Cash / FSG PASS Settlements)

Bag No. \_\_\_\_\_

Pay \$ \_\_\_\_\_ **less applicable bank charges** to  
customer A/C (or charity)

Signature Front Desk

Signature Front Desk



Initials

Initials



Debit: CURRENCYXXX

Credit: RBFSNZ2XXXX

Signature Currency Ops

Signature Currency Ops



***This form continues on the next page***

## Details of overseas beneficiary bank. Please print clearly (Not required if donating to charity)

Account holder's name (e.g. J. Bloggs)

Address 1

Bank name

Address 2

Branch name

Town/City

International Bank Account Number (IBAN), Bank Account Number or CNAPS code (China)

Country

Clearing code for following countries: Australia: BSB number; Canada: Transit number; South Africa: Short Code number; United States: Fedwire/ABA number

SWIFT BIC Code (for all beneficiary banks)

*The Reserve Bank is unable to make payments to beneficiary banks hosted in 'high risk' countries, as determined in accordance with AML/CFT (anti-money laundering and countering financing of terrorism) law and guidelines. Refer to the Countries Assessment Guideline, [www.rbnz.govt.nz](http://www.rbnz.govt.nz).*

## Details of NZ Correspondent Bank

This information is required if you chose to be paid in NZD. Please contact your bank to obtain the details below.

Name of NZ Correspondent Bank

Correspondent Bank SWIFT BIC Code

## Source of New Zealand currency being returned

Please tell us how you came to have this currency

## Breakdown of the claim by denomination

How much is enclosed with this claim?

Please state the number of notes for each denomination, e.g. 2 x \$5 notes, 3 x \$10 notes

Ensure returned coins are clean and sorted by denomination and composition

## Condition of New Zealand currency being returned (damaged currency only)

How was the currency damaged?

What happened to any missing portions of notes?

If the currency is contaminated, (e.g from blood, chemicals, etc.), package the currency in a sealed bag and briefly state the nature of the contamination on the outside of the bag.

*Provide as much information as possible.*

### Declaration

By submitting this form you:

- Authorise the Reserve Bank to examine the currency submitted with this claim and understand that, in the case of damaged currency, the examination may result in further damage to some or all of the currency or render it unrecognisable as currency
- Acknowledge that the Reserve Bank may refuse to settle a claim in circumstances it considers suspicious
- Agree to accept the Reserve Bank's assessment of the value of the claim as final and binding
- Acknowledge that the currency sent with the claim will not be returned to you, including in circumstances where the claim is declined
- Declare that the information on this form is true and complete
- Declare that you are the lawful owner of the returned currency or authorised to make this claim on behalf of the lawful owner.

### Privacy statement

The Reserve Bank collects personal information in this form for the purposes of enabling the Reserve Bank to process your claim. If you choose not to enter the full information required on the form, the Reserve Bank may not be able to complete your claim and your claim might be declined. The Reserve Bank will not disclose your personal information to third parties except for purposes relating to the processing of the claim or law enforcement. Please refer to: [www.rbnz.govt.nz/privacy-and-disclaimer](http://www.rbnz.govt.nz/privacy-and-disclaimer) for more information.

Customer's Signature

Date

**Please print and sign this form and place it in with your old or damaged cash.**

- Any cost involved in sending the old or damaged cash to the Reserve Bank must be paid by you.
- Use of couriers and postal services is at your own risk.

**Please contact us if you have any questions:**

**Email:** [CurrencyOfficergroup@rbnz.govt.nz](mailto:CurrencyOfficergroup@rbnz.govt.nz)

➤ **Send your tracked parcel to this address by courier:**

Attention: Currency Officer  
Reserve Bank of New Zealand  
2 The Terrace  
Wellington 6011, New Zealand

*Only send old or damaged cash in an envelope to our postal address if the value of the claimed amount exceeds the cost of tracking.*

**End of form**

## Proof of identification we accept

We accept the following identity documents:

- valid passport
- valid photo card driving licence (full or provisional)
- national identity card (if you are a non-NZ national)
- firearm or shotgun licence

## Proof of address we accept

We accept the following as proof of address:

- valid photocard driving licence (full or provisional) – if you haven't used this as proof of ID
- electoral register entry
- utility bill or certificate from utility supplier (dated within the past six months)
- council rates bill (dated within the past six months)
- bank, building society or credit union statement (dated within the past six months)
- credit card bill (dated within the past six months)
- most recent mortgage statement
- tenancy agreement
- letter from the benefits agency (dated within the past six months)
- telephone bill (excluding mobile phones, dated within the past six months)

DO NOT PRINT