



Relationship Charter.

The Reserve Bank aspires to build and maintain the best 'regulator/regulated' supervisory relationships possible, with all the different regulated entities. This Charter represents a mutual undertaking of how the parties will work together to achieve this aspiration. We will regularly measure our performance against the commitments set out in the Charter and share the lessons.

Our mutual commitments

Our behaviours will be

Honest

positions are openly stated, constructively, freely and frankly

Diligent

provide clear expectations and deliver on them

Achievement focused

work together to achieve sound and efficient outcomes

Open-minded

each other's perspective is constructively sought and understood

Professional

disagreements can happen on issues, not people

Our communication will be

Clear

easily understood, with decisions explained

Targeted

made to the right people in governance and management

Consistent

one organisation, one message, one tone

Timely

communication with no surprises

*Relationships built on mutual respect, ethical behaviour, and te hunga tiaki.
Stewardship for a healthy and efficient financial system that benefits all New Zealanders.*