

Dealing With A Suspicious Note

- Make sure you are familiar with the security features. It's easy to quickly check the colour changing features in the windows when accepting a banknote.
- If you are a cash handler, make sure you are familiar with your company's procedures for handling suspect and counterfeit banknotes.
- Please check all notes that you receive.
- If you suspect a note may be counterfeit, compare it with a genuine one. Use the RBNZ's guide for checking your banknotes if you need help. Make sure you are familiar with the security features of the previous polymer banknotes.
- If you haven't accepted the banknote yet, politely refuse to accept it.
- Under no circumstances should you take actions that may jeopardise your safety or that of others.
- Please report to the Police that someone potentially attempted to pass a counterfeit note.
- If you are in possession of a suspect note, store the note safely and handle it as little as possible. Note all relevant details such as date, time and place of receipt, car registration number and whether you have CCTV.
- Please hand suspect notes to the Police as soon as possible.

Contact the Reserve Bank of New Zealand for further information at rbnz-info@rbnz.govt.nz and visit our website: <http://rbnz.govt.nz/>

